

Registered company number: 2102320 (England and Wales)

Registered charity number: 518801

# **Queenscourt Hospice**

**Report of the Trustees and  
Audited Financial Statements**

**For The Year Ended  
31 March 2022**

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**Report of the Trustees**

**For the year ended 31 March 2022**

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**Notice of Meeting**

Notice is hereby given that the thirty fourth Annual General Meeting of Queenscourt Hospice, a company limited by guarantee, will be held at Queenscourt Hospice, Town Lane, Southport PR8 6RE, on Tuesday 15th November 2022 at 6pm, to transact the following:

**Ordinary Business**

1. to receive and consider the Report of the Council for the year to 31st March 2022,
2. to receive and consider the accounts with Auditors' report thereon for the year to 31st March 2022,
3. to re-elect Mrs M Tarpey who retires by rotation as a member of the Council,
4. to re-elect Dr G Boocock who retires by rotation as a member of the Council,
5. to re-elect Mr A Crewe who retires by rotation as a member of the Council,
6. to re-elect Mrs C Bernard who retires by rotation as a member of the Council,
7. to authorise the Council to appoint auditors of the company,
8. to authorise the Council to fix the auditors' remuneration.

*Dated: 18<sup>th</sup> October 2022*

*By order of the Council*

**Chair**

No person other than a member of the Council retiring at the meeting shall, unless recommended by the Council, be eligible for election to the office of member of the Council at any General Meeting unless, not less than three nor more than twenty days before the date appointed for the meeting, there shall have been left at the registered office of the Company notice in writing signed by a member duly qualified to attend and vote at the meeting for which such notice is given, of his intention to propose such person for election and also notice in writing signed by that person of his willingness to be elected.

Members who wish to vote by proxy may do so. A form for this purpose is enclosed. To be valid, this form should be returned to the Secretary, Queenscourt Hospice, Town Lane, Southport PR8 6RE not later than 5pm on Sunday 13th November 2022.

**Report of the Trustees**

**For the year ended 31 March 2022**

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**Chair's Foreword**

2021 has been my first full year of having the honour to Chair the Queenscourt Council and so I feel a little better qualified to provide the opening words to this report than I did last year, when I had been in post a matter of months. In that foreword, with some justification, I described 2020 as an extraordinary year. This year has been marginally less tumultuous, but it was still far from an ordinary year.

It should be noted that this report presents you with an historical account of what we have done, rather than a current account of what we are doing. This report covers the period from 1st April 2021 to 31st March 2022, and during this year, the country did begin to return to something approaching normality as vaccines were rolled out which allowed for far greater social interaction than in the previous year.

However, the pandemic was with us throughout the year and new variants of the disease meant that the Hospice had to remain vigilant to ensure that staff, visitors and above all patients remained safe and as protected as possible. Queenscourt continued to operate as normally as possible and still provided as many services as we could but not necessarily in the same way that we did before the pandemic first struck and dramatically changed the way we could operate.

Thanks to the dedication of our staff, we have maintained an inpatient function, and provided medical, clinical, and household services necessary to support our patients. The staff have been under tremendous pressure throughout the year and at times, the levels of staff absences caused by both sickness and the need to self-isolate have been worryingly high, which has created even greater pressure on those staff still at work. However, their devotion has meant that our patients have always had compassionate human contact when they needed it most. I am always in awe at the commitment and compassion of the entire team at Queenscourt and I don't think I could praise them too highly.

I would not want to omit the administrative staff from this praise. They have also been affected by staff absence but have continued to provide essential support and continued to work, often in very difficult and restricted conditions. Along with the patient-facing staff, their dedication and commitment to Queenscourt is outstanding and is the bedrock of our continuing existence.

The strategic direction and governance of Queenscourt is the responsibility of the Council of Trustees and during the year we said farewell to three long serving and dedicated trustees.

Firstly, and tragically, as I mentioned in last year's report, my immediate predecessor as Chair, Chris Leather sadly died in May 2021 and he will be deeply missed by all those who knew and worked with him. His contribution to Queenscourt in terms of his time, expertise, warmth and humanity was immense. He leaves behind a legacy for which Queenscourt is extremely grateful.

Secondly, Dr Peter Downham, another of my predecessors as Chair who was also one of the two Vice-Chairs decided to retire from Council. Peter provided me with wisdom, support and guidance when I stepped up to become Chair, for which I am personally grateful. But more importantly, the support he gave to the Hospice and his fellow trustees across all the years he has been associated with Queenscourt is immeasurable and we are truly grateful for the service he gave to the Hospice.

We also lost another wise head from Council in Dr David Unwin who also decided that the time had come to retire from his role. As a local GP, David was a key link between Queenscourt and the local health community. He always raised key challenges to debate on Council and brought his vast experience and expertise to bear on any number of issues. He too will be greatly missed and we would like to express our very great gratitude to David for his service as a Trustee.

We do not hold to any specific number of members of the Council, but in general terms the number is likely to vary between ten and fifteen. With a view to ensuring long-term continuity in the event of people stepping back from their Trustee roles, we welcomed 6 new trustees who add to our skillsets and will hopefully bolster our efforts for many years to come.

**Report of the Trustees**

**For the year ended 31 March 2022**

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The new trustees who were formally appointed in October 2021 are:

- Ms Jacqui Campbell;
- Ms Louise Hooton;
- Mr David Kemp;
- Dr Karen Matthews;
- Mr Terry McGraw; and
- Mr Kim Wallis.

They have all settled into their roles really well and are already making a great contribution to the work of the Council and we hope they will continue to do so for a number of years to come.

The Council operates within the framework of law and practice established by several regulatory authorities, and their requirements mean that the Council is held to very high standards of professionalism in the performance of its duties. As Chair, I am gratified that our Council members meet all those requirements.

I am fortunate as Chair that I stepped into a management structure which works incredibly smoothly and effectively. There is an over-riding ethos of collaboration and cooperation. Risks are identified long before they become live issues and are aired, discussed and dealt with in a sensible and calm way.

I should like to pay tribute here to our three Executive Directors, Dr Karen Groves, Ms Debbie Lawson and Ms Louise Charnock. Queenscourt is fortunate to have such able and dedicated executive leaders. We would not be what we are, and where we are, without them. Whilst this will be covered in much more detail next year, I would note that we are starting to consider the future of Queenscourt without Karen who has taken the difficult decision to retire. She will be sorely missed once she is no longer a daily presence in the Hospice.

Perhaps the most momentous event during 2021 came in June, when we received the Queen's Award for Voluntary Services. This was a cause of real celebration and a very public acknowledgement of the tremendous work that all our Volunteers do for Queenscourt. Without their efforts, the Hospice would never have survived and thrived for over 30 years and this was the perfect tribute to their efforts. We were presented with the award in August by the Lord Lieutenant of Lancashire in a ceremony in the grounds of the Hospice. Unfortunately, because of Covid restrictions, only a very small number of people could be physically present but a video of the occasion was available online and so everyone who couldn't be there in person, could still share in the historic occasion.

Once again this year, our regular schedule of fortnightly Link meetings and monthly Council meetings have taken place via Zoom. We all miss the face-to-face meetings and video conferences lack that human touch. However, we have stuck to the same schedule and we have been able to function just as well, despite not being able to be in the same place together.

2021 was our Pearl Anniversary year and many high-profile events were scheduled. Unfortunately, not all of them were able to take place but we did use the anniversary to look back over what we have achieved since the Hospice opened 30 years ago and we continue to look for ways to develop and improve to ensure that we are around to provide care and support to the communities of West Lancashire, Formby and Southport for the next 30 years and beyond.

This past year has once again shown how resilient and flexible we can be and how determined we are to meet our patients' needs, no matter how difficult that can sometimes be. We have a well-deserved reputation for excellence and I know that our Staff, Trustees and Volunteers will always endeavour to maintain and enhance that reputation.



**Anthony Crewe**  
**Chair**

## Report of the Trustees

For the year ended 31 March 2022

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### 1. What is Queenscourt and what do we do?

Queenscourt Hospice is an independent charitable organisation, and our purpose is to provide and promote the best possible consultant led, specialist palliative care for adults, within West Lancashire, Southport and Formby, who are clinically referred, with the agreement of their doctor and for whose clinical needs our services are appropriate. Our services are free of charge. All of our charitable activities are undertaken to further our objectives for the public benefit. During the Covid-19 pandemic our services have adapted to meet the needs of patients and families, those caring for them and the guidance, regulations and legislation in place at the time. As we slowly emerge from the restrictions of the pandemic, we are beginning to embed some new ways of working and we continue to think of new and innovative approaches that best meet the needs of our local communities, always being conscious of the fact that our group of patients are amongst the most vulnerable to infection.

#### **Queenscourt Connect Services**

##### ***Outpatient Service***

This service offers an initial holistic nursing and medical assessment and therapy appointments to meet the assessed needs of patients and families. This is currently taking place either online or during face-to-face appointments as appropriate to meet assessed need.

##### ***Keep in Touch (KIT) Team***

A team of Health Care Assistants, trained in psychological support, keep in touch with patients via telephone or online to offer supportive palliative care services.

#### **Queenscourt Inpatient Services**

Our ten bedded unit has two single en-suite rooms and two four bedded bays. Accommodation in the bays is single sex. Refurbishment of the inpatient space provided each four bedded bay with one bed with a flexible wall so that it can be converted into a single en-suite room when required. Therefore, at any one time we can make 4 en-suite rooms available. There is also a patients' lounge and a treatment room. During the pandemic, the bed capacity had to be reduced to 6 beds to ensure the safe cohorting of patients and the implementation of Infection Prevention Control guidance as per the national guidance.

We offer short in-patient stays (average 9-10 days) for skilled, specialist symptom control and crisis intervention, helping to support patients in the community for as much of their illness as possible. We do not offer respite care or provide a preferred place of care for those who do not wish to die at home. Discharge planning is started from the day of admission to ensure that people are away from their own homes for as short a time as possible.

The inpatient unit is supported by a full multiprofessional team including nursing and medical staff, therapy team, social worker, and chaplains.

#### **Queenscourt In Community**

##### ***Queenscourt at Home***

Our 'at home' service provides care in the home for those approaching the end of life, who wish to remain in their own homes. We provide additional care to that which is currently provided statutorily, thereby filling gaps in care and clinical support to do so. The majority of people manage to achieve their preferred place of care where Queenscourt at Home provide the service.

During this period Queenscourt Outside volunteers were unable to provide companionship and social support to those who need it as they would usually do and their roles here were missed. However, we have now been able to begin planning the return of these invaluable volunteers to the service.

##### ***Queenscourt in Community & Queenscourt in Hospital (Specialist Palliative Care Services)***

Following the tender of community services by both CCGs, the winning providers, Mersey Care and HCRG, subcontracted the Integrated Hospital and Community Specialist Palliative Care Services to Queenscourt. This consultant led service consists of mainly Palliative Care Nurse Specialists working with GP practices and District Nurses in the community and doctors and nurses in the hospital. The service has a 7-day Central Access Administrative Hub based at Queenscourt through which all administrative queries are dealt with for

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patients registered to our services. All referrals and clinical queries are transferred to the Clinical Hub which is coordinated by specialist palliative care nurses and doctors.

***Supportive Palliative Care Services***

The Transform Team is funded only by S&F CCG for the benefit of patients living in Southport & Formby. Transform Facilitators support, educate and empower patients, families, and health professionals to ensure the best possible end of life care in all health care settings. They promote the key enablers for end of life care, common documentation and systems, the End of Life Skillset Challenge, and the Six Steps to Success programmes for End of Life care in care homes. Their administrative support comes from a 7 day Central Access Administrative Hub based at Queenscourt through which all queries are addressed.

**Carer & Family Services**

***Carers***

We recognise that various members of families have different needs at various times throughout the patient's illness. Day and night 'at home' services provide support and care to enable families to carry on caring and to give them confidence in doing so. We encourage carers to voice their own concerns, express emotions and listen to their fears and worries. Carers often have the answers to their own struggles if they are encouraged to consider what would help them and staff are trained to assist them to do this. When the patient is in Queenscourt, staff will take time talking and listening to families, helping to support them practically and emotionally.

We also have a 6-week programme for family carers to provide a variety of support, including therapies, information, and time for themselves. At present all attendances are taking place virtually, however Queenscourt at Home offers respite care so that family carers feel that they can attend when sessions are able to take place at Queenscourt.

***Children & Schools Support Team (CaSST)***

We are acutely aware of the special and individual needs of children facing loss and dealing with bereavement. We also recognise the needs of those who support them in addition to their own families, in particular teachers and support workers. We have, for many years, run educational programmes for teachers and social support staff to help them to assist children in these situations and have in place a troubleshooting team who can provide point of care facilitation for a group of teachers, workers or a school involved with a situation where one or more child is facing loss / bereavement. Additionally, we are building resources and expertise to support all young family members and individual children with particular needs.

***Bereavement***

We recognise that the bereaved receive most of their support from their family, friends and community and we encourage this. We document bereavement risk factors in order to recognise those who may find grieving more difficult than others and we are aware that the impact of necessary restrictions on visitors to acute wards has contributed to these risk factors. We provide care in the immediate couple of days following death then, with invitations to a formal online or telephone appointment at 8-12 weeks following the death and to online remembering evenings, some months later. We signpost to more formal and ongoing bereavement support where assessment indicates this is needed.

**Education Services**

The Terence Burgess Education Centre (TBEC) provides palliative care education for our own staff and other health professionals through a rolling programme of sessions, courses (both face-to-face and online) and placements. We work with local universities to provide placements for undergraduate health care professionals in training and in partnership with them deliver postgraduate modules and have developed a Postgraduate Certificate and MSC in Integrated Palliative and End of Life Care. We recognise that the cost of running PGCert and MSC may be greater than the revenue to Queenscourt. However, we recognise the value in, not only, educating and developing Queenscourt staff to support the succession planning for sustainability of specialist services, but also the education of the wider community of front-line health professionals in all health care settings who provide 'hands on' palliative and end of life care.

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**Hotel Services**

All our catering is provided in-house. The catering team is particularly skilled at providing tiny, tasty, treats for those with poor appetites, liquidised and reformed food for those with swallowing difficulties and fortified food for those who struggle with volume. The catering team also provides subsidised meals for staff and TBEC.

We are able to provide a high-quality service responsive to individual patient needs in bright and pleasant surroundings, including beautiful gardens, thanks to our dedicated team of volunteer gardeners and our housekeeping team keeping Queenscourt clean, working with the clinical team to ensure Infection Prevention and Control Guidance is followed. We use ultraviolet technology to disinfect all areas of Queenscourt Hospice.

**Corporate Services**

All of our patient facing services are enabled and supported by our Corporate Teams, including Administration, Human Resources and Volunteering, I.T., Communications, Information Governance, Data, Finance, Estates and Income Generation.

**Measuring our Success**

We are regulated by the Care Quality Commission whose reports are published and also appear on our website. We were rated 'Good' in all areas when last inspected. We are measured against quality indicators for each of our community services subcontracts. Our surveys and focussed discussions with patients, families, staff and volunteers help us to identify what is necessary to meet their needs. We monitor reviews and comments from our social media for more informal feedback. We also monitor evaluation materials from our Education Centre. We have identified key performance questions within our strategic matrix and measures within our quality dashboard assist us in measuring progress, benefitting from the internal scrutiny of our Visiting Group and Clinical Governance group.

**2. COVID – Ongoing Impact and Planning**

LION (Leading Innovatively on Novel-Coronavirus) Command consisting of the Executive Directors and Senior Team from all areas of the organisation, continue to meet weekly or bi-weekly as necessary to ensure ongoing monitoring and management of issues arising from COVID. Primarily, planning continues to focus on staffing and the impact of necessary periods of isolation. Although guidance has changed constantly and all legal requirements to isolate ceased at the end of the year, Queenscourt has continued to observe a 10-day isolation period for the protection of patients, staff and volunteers. Trustees continue to be kept informed through the regular Link and Council meetings.

All of our corporate teams continue to work with a hybrid approach wherever possible, taking advantage of the technology that was implemented in response to the pandemic and the need for some of the teams to be home based. We have again benefitted from the generous contributions, both financial and 'gifts in kind', from our local communities. Last September our Fundraising team was able to relaunch our 'Star Trekk' event and this raised over £45,000. Hopefully this signals a return to participation in our planned fundraising events.

Our finance team have continued to access any government grants that became available and ensured that Queenscourt Retail benefitted significantly from Business Interruption insurance claims, following the periods where our shops had to stay closed. The Retail team worked tirelessly to ensure that they brought in as much income as possible, despite the obstacles that the pandemic brought about; and the Lottery team continued to use innovative approaches to engage with our players and maintain a steady level of income despite the inability to canvass using traditional methods. All of our Income Generation teams are now focused on future plans and how to reinvent and reinvigorate our plans and appeals.

Our clinicians continue to benefit from our new agile systems and are now evaluating what further changes and improvements can be made to services to more effectively respond to individual patient needs. Integrated Palliative Care Services working across and into all healthcare settings are capable of flexible working to meet individual and organisational demands.

Bereavement support of families was crucial throughout the pandemic and appreciated during the most intensive periods. We now need to work with partners to ensure that the appropriate levels of support continue to be offered as at all times, not only when we are acting together to cope with crises. We also know that the



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bereavement bubble is yet to fully burst. As we highlighted last year, the future should and will be about learning from the emergency response to COVID and embedding the best ways of working, influenced by compassion and collaboration.

**3. Our Staff and Volunteers.**

**#teamqueenscourt**, our staff and volunteers, is our greatest asset. All volunteers, without whom Queenscourt would normally not be able to function, were stepped down at the beginning of the pandemic to reduce footfall in the building and to respect their need for shielding and self-isolation to reduce personal risk. Volunteer duties were undertaken by members of staff whose usual role was no longer possible e.g. Income Generation staff on the reception desk. All patients, staff and visitors to the building, as well as patients and families being visited at home were screened prior to contact.

**#teamqueenscourt** was depleted throughout the pandemic by shielding, self-isolation, illness, furlough and loss of volunteers. The clinical and medical teams worked tirelessly to, not only provide all of Queenscourt's services, albeit adapted to the circumstances, but also to support the whole local health and care system wherever it could. Support was provided at the hospital, in the community and in care homes. The ECHO networks were a great source of support to the staff in the care homes, where the challenges were overwhelming as they supported people at the end of their lives on a daily basis, as well as the families who were unable to be with them. Queenscourt sent cards of appreciation to every care home staff member, offering access to confidential support.

Led primarily by the HR and volunteering team; regular contact with staff and volunteers continued throughout the pandemic, with an emphasis being made on providing information and support around coping and wellbeing. The volunteer coordinators helped to cover a range of activities that would normally have been covered by volunteers, to ensure that our clinical teams had as much help as possible to deliver individualised, specialist and supportive care for people and families during very difficult circumstances. The coordinators also ensured that our volunteers felt supported and valued throughout the pandemic by maintaining regular contact by email and phone and organising Zoom activities, such as quizzes and coffee mornings. Our volunteers were sorely missed, and we are glad to be able to gradually and safely orchestrate their return.

We will need to consider the future impact of Covid-19 on all of **#teamqueenscourt**. As our Medical and Education Director has identified, we know there is a 'tsunami of grief' to emerge following the past two years. Also, patients will likely present with late diagnoses/short prognosis, have more physically complex challenges and be more psychologically distressed. We are very aware of the likely future impact on our team of cumulative stress and tiredness that will likely begin to emerge, despite our best efforts to offer support. It has been a very difficult time for all of **#teamqueenscourt**.

**4. Our Strategy<sup>1</sup>**

We have a Strategic Project Group, which oversees the ongoing development of our Strategic Direction. The business plan informed by the Strategic Direction is refreshed and updated annually. The focus for the year 2022 to 2023 is unsurprisingly focussed on our financial planning and the measures we are putting in place to move to a sustainable position for our long-term future. During the last year we were able to celebrate our Pearl Anniversary and look back over the past 30 years. Our aim is to ensure that we are here for our local communities, for many more years to come.

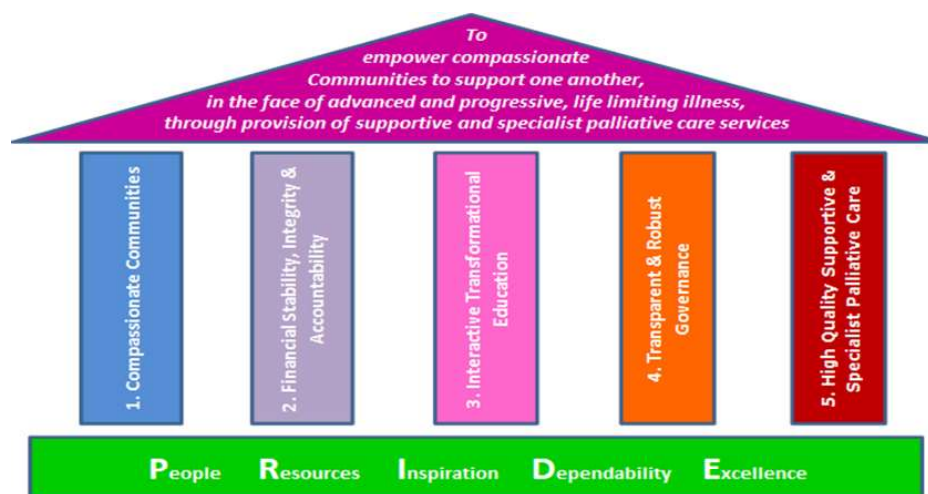
The hard work to close the gap between income and expenditure is multi-faceted and will likely take between 3 and 5 years to achieve. However, some green shoots of success appear to be evidencing that our Strategic Direction is working.

The Trustees are committed to continuing to support **#teamqueenscourt** throughout this journey.

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<sup>1</sup> Queenscourt Strategic Direction 2021-2026

## Queenscourt Strategic Themes 2021- 2026



These themes are underpinned by our core values of **PRIDE** and summarised in our strategic map:

### Strategic Map

<b>Vision</b>	<b>'Queenscourt – where life is for living.....'</b>
<b>Mission</b>	<i>To empower compassionate communities to support one another, in the face of advanced and progressive, life limiting illness, through provision of supportive and specialist palliative care services.</i>
<b>Compassionate Communities (People)</b>	Cultivation of compassionate communities, sensitive to the needs of those who are dying and their families, who support one another in times of need. Wherever possible family carers' individual needs are recognised, and carers are also supported to develop informal networks of support.
<b>Financial Stability, Integrity and Accountability (Resources)</b>	Seek to influence key stakeholders Hospice UK, NHSE, the local NHS trusts and changing commissioning landscape, negotiating new arrangements and a clear understanding of our role in enhancing delivery. Monitor and consolidate our income generation approach and continue to creatively develop our approaches to our retail business, lottery and fundraising - change and adapt fundraising approaches following COVID. Strengthen our reserves through service review and principles of best value.
<b>Interactive Transformational Education (Inspiration)</b>	Develop both the paid and volunteer workforce and keep under review the skills, training and recruitment required to best support the roles required by Queenscourt. Continue to offer transformative education for professionals, carers and others in the field of palliative care. Develop a clear branded identity for Queenscourt.
<b>Transparent and Robust Governance (Dependability)</b>	Ongoing evaluation of Queenscourt services and determination of our long-term direction. Keep under review the size, skills, training and recruitment of the Council and comply with best governance practice generally. Refine information sharing, performance management and reporting systems.
<b>High Quality Supportive and Specialist Palliative Care (Excellence)</b>	People receive the highest possible standard of free supportive and specialist palliative care for those with far advanced and progressive, incurable illness. Collaborative work with local services and other providers to enable people to be cared for, and to stay, in their own homes as far as possible.
<b>Values</b>	<b>PRIDE</b>

**Report of the Trustees**

**For the year ended 31 March 2022**

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**5. Where does our money come from?**

Whilst the pandemic continued to impact upon us all, we were able to start resuming more of our fund-raising activities with income happily exceeding our early expectations. Donations were disappointingly down, but were more than made up by some significant bequests. We were also still able to claim some additional government grant aid amounting to £190,569. As the world economies began recovery during 2021/22, this was reflected in substantial revaluation gains on our investments.

We have always depended heavily upon the public within our community to provide the financial and practical support that we need to deliver the many services offered at Queenscourt, and this generosity has continued where practicable. The main part of our income, whether in the form of donations or legacies, or by support for our shops, lottery and our other fundraising ventures, comes from members of the public, and we are eternally grateful to each and every one of them.

We continue to receive vital support, both financial and practical, from the NHS (funding 19% of our core costs) and we are most grateful to Southport and Ormskirk Hospitals NHS Trust and to the two Clinical Commissioning Groups for our area, Southport & Formby and West Lancashire. We continue to work closely with the CCGs in order to foster strong working relationships and ensure good communication. We will continue to provide support to our NHS colleagues during challenging financial times.

Our general fundraising activities, support groups, lottery and shops generated £257,439 (£225,986 in 2020/21) after deducting fundraising expenses whilst other donations and gifts (including gift aid) raised £873,037 (£1,110,298 in 2020/21). Lottery income was slightly reduced from last year (£228,917 compared to £255,599), mainly as a result of a reducing number of players (a normal occurrence), but we were limited in the amount of canvassing we could do for new players. On the other hand our Retail portfolio picked up substantially once we were able to re-open shops, albeit with some restrictions on operation. Retail has made an unusually large contribution this year (£218,210, compared to £38,480), but that is mainly due to the successful receipt of business interruption insurance claims and small business grants. Nevertheless, even without these our shops are generating profits once again.

Legacy income was £1,029,655 in 2021/22 compared to £749,022 the previous year. This source of income is completely unpredictable, yet it provides a substantial contribution towards our costs, without which we would have difficulty sustaining services at existing levels.

**6. How we carry out our fundraising**

Queenscourt Hospice is a member of the Fundraising Regulator and as such, it adheres to the framework that they have created to ensure respectful, open, honest and accountable fundraising. All organisations listed on the register have shown commitment to good fundraising practice, and to following the Fundraising Regulator's "Code of Fundraising Practice" and the "Fundraising Promise". This information is clearly available on the Queenscourt website in the "Our Supporter Promise" section: <https://www.queenscourt.org.uk/index.php/fundraising/our-supporter-promise.html>

The Head of Income Generation and Communications is a member of The Chartered Institute of Fundraising and upholds the high standards of fundraising good practice and donor engagement that are inherent to Institute membership. Where Queenscourt works with third party organisations to fundraise for the charity, a "Commercial Participator's Agreement" is put in place. The template used is the one recommended by the Institute of Fundraising and is a standard tripartite form of agreement between a charity, its trading company and a commercial participator.

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In terms of working with a third-party marketing or fundraising company, Queenscourt ensures that all contracts state that the company complies with appropriate legislation and prevailing codes of practice, e.g. those issued by the Fundraiser Regulator for face-to-face, private site and street fundraising. Queenscourt also ensures that the companies adhere to regulations of relevant governing bodies including the Gambling Commission, Institute of Fundraising and the Fundraising Regulator, for example, around Problem Gamblers and Vulnerable People.

Fundraising has been undertaken by Queenscourt Hospice Retail Limited (our shops) and Queenscourt Hospice Enterprises Limited (our lottery), the financial details of which are shown in Note 3 to our accounts. This note includes £8,400 (2020/21 £9,400) raised by our official Supporter Groups, and Enterprises incurred £5,013 (2020/21 £6,433) on the use of an external telemarketing company who contact lapsed Lottery players about their membership.

All working partnerships with third party agencies are monitored throughout the duration of the partnership, and are subject to change, or indeed termination, where deemed necessary, e.g. where there is a risk of actual harm to an individual working for or supporting the charity, or a risk of reputational damage to an individual or the charity.

Queenscourt is fully committed to upholding the principles stated within the following directives:

DPA - Compliant with Data Protection Act 2018

GDPR – General Data Protection Regulation (Regulation (EU) 2016/679)

To that effect, Queenscourt's policy on handling data can be found on the website under the "Contact Preferences" section of "Our Supporter Promise". The downloadable GDPR document also contains the relevant information on making a query about data processing, withdrawing consent, or initiating a complaint.

Queenscourt complies with the prevailing codes of practice issued by the Fundraising Regulator and also adheres to appropriate internal policies to ensure that all fundraising activity is conducted in a compliant fashion.

There were no complaints received in respect of fundraising during the past year, but a procedure is in place to ensure the timely investigation and resolution of complaints should they arise.

Our Policies relevant to fundraising include: Cash Handling Support Groups; Donors Charter; Corporate Partnerships, Cash & Banking, Money Laundering & Suspicious Transactions, Social Responsibility for Gambling, Security, Data, Problem Gamblers, Vulnerable People and Complaints Policy.

## **7. Financial Review**

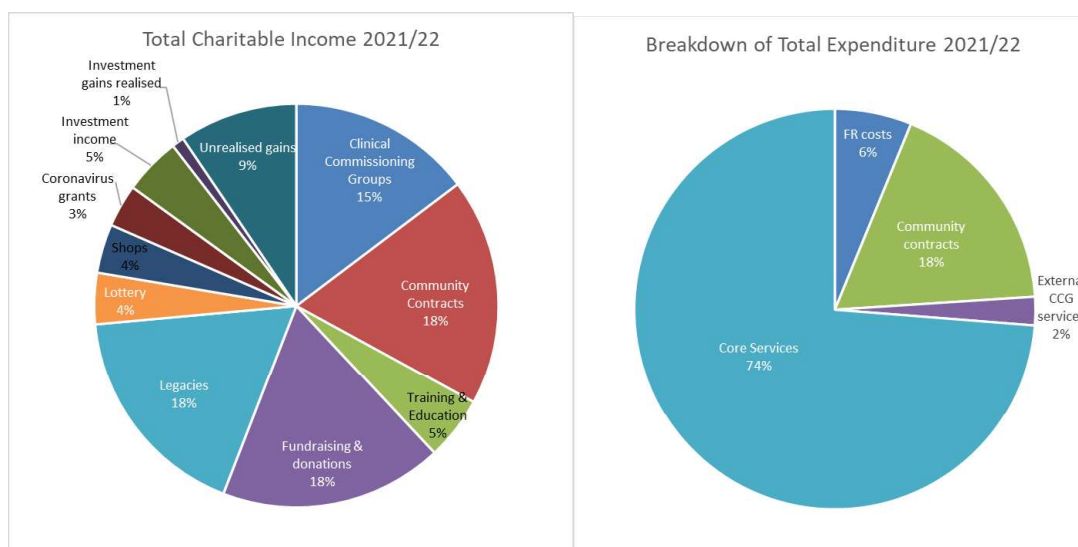
The Charity is showing net income in 2021/22 of £556,000 which compares to net income of £1,581,000 the previous year. A significant part of this change is due to investment gains of £1,174,000 reducing to £584,000, and the government covid-grant reduction of £691,000. However, excluding these the underlying position was a deficit of about £300,000. This is not sustainable in the longer term, and we are continuing to examine all our options for increasing income and delivering services in new and innovative ways.

Expenditure on the services the Hospice provides cost £10,563 per day compared to £10,736 the year before. Staffing costs are our major expense and these are directly related to the services we provide. However, whilst pay awards increased costs, changes in the way we delivered some services made compensating savings and overall there was a small reduction in various running costs.

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## 8. Reserves and Investments

Notwithstanding the ongoing financial impact of Covid-19 and the ongoing war in Ukraine, we have predicted further budget deficits for 2022/23 and future years, and we now work on three-year financial plans which seek to scale back our dependence on reserves and generate more income or savings on expenditure.

We have reviewed and updated our designated funds which set aside money for specific purposes; these continuing to be a tangible fixed assets fund required for future depreciation charges, a budget deficit fund allocated to support a potential shortfall in the forthcoming year, a capital investment fund to support committed and planned enhancement of our assets, and a contingency fund set aside in the event of non-recurring expenditure requirements. Our general fund of £7,787,000 represents our free reserves, of which up to £1,370,000 may be attributed to being held as investment property rather than cash.

Our policy on reserves is to have a strong cash position to deal with unexpected costs and the occasional shortfall of income or difficulty with cash flow, so we aim to retain about £1m on short term deposit. To ensure the continuity of our services we need a reserve capable of supporting us in the event of a severe and prolonged drop in income, a risk we face and are continually monitoring. Our policy is for this reserve to be able to support the Charity for up to two years in order to allow time, if necessary, for us to re-organise our funding and operational strategies. As at 31 March 2022 this reserve was estimated to provide support for 23 months.

We recognise that with inflation and low interest rates, cash will lose its value. Nevertheless, we believe that it is sound policy to keep some short-term cash in CCLA's Charities Deposit Fund even though this only paid an average of 0.083% during the year. However, we will consider other reputable deposit takers if better rates are available.

The Trustees have wide investment powers, and our other investments are principally in two areas: CCLA's COIF Charities Investment Fund and the BlackRock Catholic Charities Growth and Income Fund. Both funds are invested mainly in equities and aim to at least maintain their real value and to yield a regular annual income.

Income from our investments has yielded around £184,000 and whilst we continue to seek ways of improving our levels of income, we will not change our conservative view of risk in order to achieve this. We do not prescribe any requirements for socially responsible investments other than to avoid tobacco shares.

**Report of the Trustees**

**For the year ended 31 March 2022**

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In anticipation of the need to finance our projected deficit this last year we sold £600,000 of our investments but rising values and additional income meant that we could defer further sales. The sale of these realised a net profit of £55,000 in the year.

We also have investments in a property portfolio of 6 houses which are rented, two flats and a shop, which between them generated a net income of £60,000, and the end of year valuations also recorded a net gain of £75,000.

**9. Our Constitution and Administrative Details**

Queenscourt's full name is Queenscourt Hospice. It is a Registered Charity, no. 518801, and a company limited by guarantee, registered in England No 2102320 and incorporated in 1987. Its registered office is at Town Lane, Southport, PR8 6RE. The majority of the income is exempt from tax.

Queenscourt Hospice has two wholly owned subsidiaries:

- Queenscourt Hospice Enterprises Limited set up in 1993. It operates lotteries. Currently the chair of the board and one of its four directors is a member of the Hospice Council.
- Queenscourt Hospice Retail Limited took over the running of our shops on 1<sup>st</sup> July 2006. Currently two of its six directors are members of the Hospice Council.

Both companies exist to pay over all their available surpluses to Queenscourt Hospice.

The Council

The members of the Council are the trustees of the charity and directors of the company. The following are trustees at the date of this report. They all served throughout the year except where shown otherwise.

Rev. M Abrams  
Ms C Bernard (Vice Chair)  
Dr G Boocock  
Ms Y Burns  
Ms J Campbell (from 19<sup>th</sup> Oct 21)  
Mr A Crewe (Chair)  
Mr P Cutner (Treasurer)  
Dr P A Downham (until 19<sup>th</sup> Oct 21 also Vice Chair)

Ms L Hooton (from 19<sup>th</sup> Oct 21)  
Mr D Kemp (from 19<sup>th</sup> Oct 21)  
Mr C D Leather (until May 21)  
Dr K M Matthews (from 19<sup>th</sup> Oct 21)  
Mr T McGraw (from 19<sup>th</sup> Oct 21)  
Mrs M H Tarpey  
Mrs A Throp  
Dr D J Unwin (until 18<sup>th</sup> Jan 22)  
Mr K B Wallis (from 19<sup>th</sup> Oct 21)

Executive Directors

Medical & Education Director: Dr Karen E Groves, MBE, MBChB, MSc, MA, FRCP, FRCGP, DRCOG, Dip Ven, Dip Pall Med, FHEA. Karen is also part time Consultant in Palliative Medicine employed by Mersey Care NHS Foundation Trust from April 2021 to work in the local community and hospital and Honorary Clinical Professor, Edge Hill University.

Director of Clinical Services: Mrs Louise Charnock, RGN, MSc Advanced Clinical Practice, PG Certificate in Teaching and Learning in Clinical Practice, BSc (Hons) Specialist Practitioner (District Nursing), BSc (Hons) Nursing and Health Studies, DipHE Nursing

Director of Corporate Services and Company Secretary: Miss Debra Jane Lawson Dip SW, Dip HE, PG Certificate in Human Resource Development.

**Report of the Trustees**

**For the year ended 31 March 2022**

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Other details:

Auditors	MHA Moore and Smalley, Richard House, 9 Winckley Square, Preston, Lancashire, PR1 3HP
Bankers	National Westminster Bank Plc, 130 Lord Street, Southport, PR9 0AB
Solicitors	Hodge Halsall LLP, 2 Liverpool Road, Ainsdale, PR8 3LX Brabners Chaffe Street LLP, Horton House, Exchange Flags, Liverpool L2 3YL
Investment Managers	CCLA Investment Management Limited. 80 Cheapside, London EC2V 6DZ BlackRock Investment Management (UK) Limited. 12 Throgmorton Avenue, London, EC2N 2DL

**10. Our Governance and Administration**

Our governing documents are the Memorandum and Articles of Association which the Council keeps under regular review. As members of the Council, we are Trustees of the Charity and Directors of the Company. Responsibility for the management of Queenscourt is vested in the Council which meets ten times a year. We have set up governance and administrative arrangements whereby the day to day running of the hospice is delegated as appropriate to the Executive Directors who in turn attend Council meetings and report as necessary.

The salary's of the key management personnel are determined based on the skills and abilities required for the role, relevant education, experience and taking into account the nature and complexity of the charity.

The Chair and Vice Chair hold a fortnightly Link meeting with the three Executive Directors to review strategy and governance and to make recommendations to the Council. A Finance Committee oversees the financial aspects of the charity, reviews investments and reserves and makes recommendations to the Council. Our Strategic Direction details our vision for 5 years at a time and our Business Plan is reviewed each year to ensure we have tangible goals to monitor. An Integrated Governance Group, which includes outside professionals and two Trustees, reports to the Council providing an assessment of our clinical and non-clinical governance. A Succession Committee considers future proofing and succession issues. The Visiting Group make quarterly unannounced visits, talk to patients, staff, volunteers, carers and families about all aspects of their experience and present their report to the Council for consideration. A Risk Management Monitoring Group oversees risk management and is further described below.

**11. How we manage risk**

We maintain a dynamic Risk Register with defined review dates, to ensure that we keep all Queenscourt activities under review and risk assessments, along with mitigation plans and residual risks, are documented and implemented. We also review our Risk Management Strategy annually and all associated policies have review dates to ensure relevancy and up to date procedures are in place.

The Risk Management Monitoring Group supports us to oversee the risks that Queenscourt faces and monitor risk management. The group have visited the Hospice to assess and manipulate the electronic Risk Register to ensure full insight into systems and processes. Risk is an agenda item on the monthly Council of Trustees meetings to report and highlight any risks to the board. Board meetings continue via zoom however trials of hybrid meetings have taken place with a view to full implementation of this approach. A Visiting Group of Trustees have been attending site every two to three months to observe the upkeep and cleanliness of the building and grounds, with a written report disseminated to the Board of Trustees for comment.

The operational and financial impacts of Covid-19 remain key risks of the organisation. A bespoke Risk Assessment was undertaken from the outset of the pandemic and continues to be under constant review and maintained to ensure services, staff and the wider community are kept 'covid-19 secure'.

The Senior Team meet at least weekly to co-ordinate a local response to national guidance and, emerging risks in relation to covid-19. The Coronavirus Policy Statement is updated as required and staff and volunteers receive emails and hard copies of updated guidance and planned response.

Risk assessments are archived electronically when no longer relevant or a risk to the organisation.

**Report of the Trustees**

**For the year ended 31 March 2022**

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**12. Members and the Election and Appraisal of Trustees**

There are some 217 members of the Company who are former or current subscribers to Queenscourt's funds. An important function of the members is to elect or re-elect Trustees, one third of who retire each year at the Annual General Meeting. The Council can and does recommend candidates for election. The Council's policy is to appraise its performance as a Council, using the Council Development Plan. The Chair and Vice Chair also meet with Trustees individually. We aim to maintain a good mix of skills on the Council and to give new members appropriate induction and instruction. Council committees have delegated responsibility to oversee our financial performance and monitor our performance. At the end of the year 21-22 we had 14 Trustees. During the year 2021-2022 Dr Peter Downham and Dr David Unwin retired as members of the Council. We would like to record our grateful thanks for all their support, hard work and guidance over many years. We also wish to pay tribute to former Chair Chris Leather, who sadly died suddenly in May 2021. His unfailing humour, hard work, expertise and warm nature will be long remembered by all of us who had the good fortune to know him.

**13. Council's Responsibility for the Accounts**

The Trustees (who are also the Directors of Queenscourt Hospice for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and regulations. Company law requires the Trustees to prepare financial statements for each financial year. Under that law the Trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable Company and the income and expenditure of the charitable Company for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable Company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable Company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable Company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

**14. Auditors**

MHA Moore and Smalley are our Auditors. Authorisation is given to the Council to appoint auditors and to fix the auditors' remuneration by members of the company at the Annual General Meeting.

**By order of the Council**



**Anthony Crewe**  
Chair

20/10/2022

**Date:**



**Report of the Trustees**

**For the year ended 31 March 2022**

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## Home or Hospice

Most people, having to choose where they would prefer to be cared for during their last illness, would say that they would prefer to be in the familiar and comforting surroundings of their own home, where there is less of the unfamiliar to fear. Loved ones are constantly present. There is more chance of retaining one's position and influence within the family, and of retaining some measure of control during this time of transition and change. Those who care for the dying: relatives, nurses, doctors, palliative care nurses, home helps, clergy and others, recognise this and do their best to provide good care at home. When this succeeds, as often it does, it remains a source of lasting satisfaction and comfort to the bereaved. It is important for it to be generally realised that when Queenscourt Hospice opens, none of this will change. The community medical and nursing teams will still care for the dying in their own homes whenever this is desired and possible. Indeed, a Hospice should make it more, not less, possible for patients to be cared for at home. The Hospice will be the base for a team which possesses great expertise in all aspects of care. Family doctors will be able to call on this team when required for help and advice in the patient's home, thereby reducing the need for hospital or hospice admission.

Sometimes the patient will be admitted to the Hospice to obtain control of pain or other symptoms, and then be discharged back home. This support of the patient in their own home will be an important part of the work of the Hospice. The public need have no fear that the Hospice will remove the option of home care; quite the contrary.

There will, however, always be patients who, for a short period, cannot be cared for at home for a variety of reasons relating to their medical and nursing needs or the temporary unsuitability of their home circumstances to their situation. Queenscourt Hospice will be there to welcome these patients if and when they need us. It will bridge the gap in provision between home and hospital and will complete the comprehensive range of services available to the dying in our area. - Karen Groves 1987

## Report of the Medical and Education Director

Recently, in an attempt to clear out some of more than 30 years paperwork from my room, I came across this document written to try and explain preferred place of care, in 1988, before Queenscourt even opened Day Therapy services in borrowed accommodation at the Promenade Hospital, and long before building work started on Queenscourt. I was fascinated to re-read it, and to see that our vision remains unchanged, though our services have developed significantly in order to realise it. More individuals have been able to have their wish to be cared for and to die at home or in their care home, if that is where they live, in West Lancs, Southport & Formby than in most other areas in the North West of England.

At the same time I found some audits that were completed in the 1990s after Queenscourt had opened the inpatient unit. 83% of admissions and 85% discharges took place on weekdays and 17% of admissions and 15% of discharges took place at weekends, and the average length of stay in those early years was 10-11 days, almost exactly the same as it is now (9-10 days). I plan to delve a bit further and see what other gems I can find!

Cicely Saunders, Founder of the Modern Hospice Movement, famously said 'the way people die remains in the memory of those who live on' and that has never been truer than it has been during the Covid-19 pandemic when it has been so hard for families to be with those they love – in hospitals, care homes and hospice. We predicted a Tsunami of grief and the waves are rising.

We have just completed our second year working through the pandemic and, although the world feels as though it has returned to normal and has forgotten Covid-19, of course we cannot forget, since we have the most vulnerable patients within our care and still need to protect them and their families.

Nevertheless, it does feel as though things are looking up. We have been able to have volunteers return and it is lovely to see them again. How we have missed you all and your valuable support and help. Welcome back.

We are so proud of, and grateful to, all our staff clinical and non-clinical who have worked consistently and solidly throughout all this time, often

**Report of the Trustees**

**For the year ended 31 March 2022**

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having to cover each other at short notice due to sickness or self-isolation. We know that it has been exhausting and stressful at times and we are grateful for your dedication, flexibility, willingness and sheer grit!

We are delighted to have been able to recruit new members to many teams after a period during which recruitment was difficult, and we look forward to the future months as they start in post. We have also recruited new Trustees to Queenscourt Council and we look forward to being able to meet with them in person, hopefully, this year and show them around Queenscourt.

In early 2021 we welcomed our new Director of Nursing, Louise Charnock. Louise came originally from District Nursing, and has been working within our services for some years as a Palliative Care Nurse Specialist and a Transform Team Clinical Lead, both of which have given her good insight into the workings of the whole service. Her baptism of fire over the past year could not have been predicted and we hope that she too, feels that things are settling a little, as we look forward to the future with Louise and Debbie Lawson, Corporate Services Director, at the helm.

This year has seen the retirement of two longstanding members of staff Sue Lovelock and Sue Tarbuck. Both have worked many, many years at Queenscourt and have become part of the fabric of the building and its organisational memory. Sue Lovelock has looked after our buildings with real flair and an eye for style, and Sue Tarbuck has kept a close eye and a tight rein on our financial position. Both will be very much missed, and we wish them well in their new adventures into the freedom of retirement.

I could not even begin to name all those who deserve to be mentioned for all they have done throughout this year; you know who you are and our heartfelt thanks go out to all. These years have, and continue to be, difficult ones for patients with advanced progressive disease, those important to them, those who care for them and our staff. We continue to be aware of the gaps in statutory services and aim to fill those we can for the benefit of those who need our care. On their behalf – thank you for all you do to ‘Keep Queenscourt in Service’, whether that is fundraising, volunteering, skilled care, support services, retail, lottery – you all know who you are and what part you play in Queenscourt.

Thank you, thank you, thank you.

**Dr Karen E Groves**

## **Independent Auditors' Report**

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### **Opinion**

We have audited the financial statements of Queenscourt Hospice (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

#### **In our opinion the financial statements:**

- give a true and fair view of the state of the group and charitable company's affairs as at 31 March 2022 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we

## **Independent Auditors' Report**

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conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or

### **Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance around actual and potential litigation and claims;

**Independent Auditors' Report**

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- Enquiry of entity staff in compliance functions to identify any instances of non-compliance with laws and regulations;
- Reviewing minutes of meetings of those charged with governance;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Performing audit work over the risk of management override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

*Nicola Mason*

Nicola Mason (Senior Statutory Auditor)  
for and on behalf of MHA Moore and Smalley  
Statutory Auditor  
Richard House  
9 Winckley Square  
Preston  
PR1 3HP

Date: 20/10/2022

**Queenscourt Hospice (Registered company number 2102320)****Consolidated Statement of Financial Activities****(Incorporating an Income and Expenditure Account)****For the year ended 31 March 2022**

<b>GROUP</b>	<b>Note</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>Total 2022 £</b>	<b>Total 2021 as restated £</b>
<b>Income and Endowments from</b>					
Donations and legacies	2	1,751,792	150,900	1,902,692	1,859,320
Charitable activities	6	2,122,275	-	2,122,275	2,030,471
Other trading activities	3	937,642	-	937,642	804,946
Investment income	5	254,980	-	254,980	274,080
Other Income – including Coronavirus grants and Insurance claims	4	137,855	190,569	328,424	1,170,635
<b>Total income</b>		<b>5,204,544</b>	<b>341,469</b>	<b>5,546,013</b>	<b>6,139,452</b>
<b>Expenditure on</b>					
Raising funds	3	812,829	-	812,829	830,105
Charitable Activities	7	4,564,893	195,915	4,760,808	4,848,453
<b>Total expenditure</b>		<b>5,377,722</b>	<b>195,915</b>	<b>5,573,637</b>	<b>5,678,558</b>
<b>Net incoming / (outgoing) resources before other gains and losses</b>		<b>(173,178)</b>	<b>145,554</b>	<b>(27,624)</b>	<b>460,894</b>
Net gains/(losses) on investments		583,563	-	583,563	1,173,918
<b>Net Income</b>	10	<b>410,385</b>	<b>145,554</b>	<b>555,939</b>	<b>1,634,812</b>
<b>Taxation</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>(8,588)</b>
<b>Transfers between funds</b>	20	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net movement in funds</b>		<b>410,385</b>	<b>145,554</b>	<b>555,939</b>	<b>1,626,224</b>
<b>Reconciliation of Funds</b>					
<b>Total funds brought forward</b>		<b>12,925,023</b>	<b>60,266</b>	<b>12,985,289</b>	<b>11,359,065</b>
<b>Total Funds Carried Forward</b>		<b>13,335,408</b>	<b>205,820</b>	<b>13,541,228</b>	<b>12,985,289</b>

**Continuing operations**

All income and expenditure has arisen from continuing activities.

A separate statement of financial activities for the Charity alone is shown with comparative figures for the previous year.

The notes form part of these financial statements.

**Queenscourt Hospice (Registered company number 2102320)****Statement of Financial Activities****(Incorporating an Income and Expenditure Account)****For the year ended 31 March 2022**

<b>CHARITY</b>	<b>Note</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>Total 2022 £</b>	<b>Total 2021 as restated £</b>
<b>Income and Endowments from</b>					
Donations and legacies	2	1,751,792	150,900	1,902,692	1,859,320
Charitable activities	6	2,122,275	-	2,122,275	2,030,471
Other trading activities	3	570,344	-	570,344	513,765
Investment income	5	254,979	-	254,979	274,079
Other Income	4	-	190,569	190,569	881,803
<b>Total income</b>		<b>4,699,390</b>	<b>341,469</b>	<b>5,040,859</b>	<b>5,559,438</b>
<b>Expenditure on</b>					
Raising funds	3	312,905	-	312,905	327,850
Charitable Activities	7	4,559,853	195,915	4,755,768	4,824,719
<b>Total expenditure</b>		<b>4,872,758</b>	<b>195,915</b>	<b>5,068,673</b>	<b>5,152,569</b>
<b>Net incoming / (outgoing) resources before other gains and losses</b>		<b>(173,368)</b>	<b>145,554</b>	<b>(27,814)</b>	<b>406,869</b>
Net gains/(losses) on investments		583,563	-	583,563	1,173,918
<b>Net Income</b>	10	<b>410,195</b>	<b>145,554</b>	<b>555,749</b>	<b>1,580,787</b>
<b>Taxation</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Transfers between funds</b>	20	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net movement in funds</b>		<b>410,195</b>	<b>145,554</b>	<b>555,749</b>	<b>1,580,787</b>
<b>Reconciliation of Funds</b>					
<b>Total funds brought forward</b>		<b>12,909,962</b>	<b>60,266</b>	<b>12,970,228</b>	<b>11,389,441</b>
<b>Total Funds Carried Forward</b>		<b>13,320,157</b>	<b>205,820</b>	<b>13,525,977</b>	<b>12,970,228</b>

**Continuing operations**

All income and expenditure has arisen from continuing activities.

The notes form part of these financial statements.

**Queenscourt Hospice (Registered company number 2102320)****Consolidated Balance Sheet****As at 31 March 2022**

<b>GROUP</b>	<b>Notes</b>	<b>Total 2022 £'000</b>	<b>Total 2021 as restated £'000</b>
<b>Fixed Assets</b>			
Tangible assets	13	3,473,905	3,630,537
Intangible assets			-
<b>Investments</b>			
Investments	14	6,505,549	6,596,989
Investment property	15	1,370,000	1,295,000
		11,349,454	11,522,526
<b>Current Assets</b>			
Stock		1,750	1,073
Debtors	16	943,675	428,937
Cash at bank and in hand		1,684,073	1,507,412
		2,629,498	1,937,422
<b>Creditors</b>			
Amounts falling due within one year	17	(437,724)	(474,659)
<b>Net Current Assets</b>		2,191,774	1,462,763
<b>Total assets less current liabilities</b>		13,541,228	12,985,289
<b>Net Assets</b>		13,541,228	12,985,289
<b>Funds</b>	20		
Unrestricted funds		13,335,408	12,925,023
Restricted funds		205,820	60,266
<b>Total Funds</b>		13,541,228	12,985,289

The notes form part of these financial statements.

The financial statements were approved and authorised for issue by the Board of Trustees and signed on its behalf by:



A Crewe - Chair



C P Cutner - Treasurer

Date: 20/10/2022



# Queenscourt Hospice (Registered company number 2102320)

## Balance Sheet

As at 31 March 2022

CHARITY	Notes	Total 2022 £	Total 2021 as restated £
<b>Fixed Assets</b>			
Tangible assets	13	3,472,973	3,630,114
<b>Investments</b>			
Investments	14	6,597,551	6,688,991
Investment property	15	1,370,000	1,295,000
		11,440,524	11,614,105
<b>Current Assets</b>			
Debtors	16	1,054,311	515,053
Cash at bank and in hand		1,376,012	1,166,698
		2,430,323	1,681,751
<b>Creditors</b>			
Amounts falling due within one year	17	(344,870)	(325,628)
<b>Net Current Assets</b>		2,085,453	1,356,123
<b>Total assets less current liabilities</b>		13,525,977	12,970,228
<b>Net Assets</b>		13,525,977	12,970,228
<b>Funds</b>	20		
Unrestricted funds		13,320,157	12,909,962
Restricted funds		205,820	60,266
<b>Total Funds</b>		13,525,977	12,970,228

The notes form part of these financial statements.

The financial statements were approved and authorised for issue by the Board of Trustees and were signed on its behalf by:



A Crewe - Chair



C P Cutner - Treasurer

Date: 20/10/2022

**Consolidated Cash flow Statement**

**For the year ended 31 March 2022**

<b>GROUP</b>	<b>Notes</b>	<b>Total 2022 £</b>	<b>Total 2021 as restated £</b>
<b>Cash flows from operating activities:</b>			
Cash generated from operations		<u>(421,010)</u>	<u>106,929</u>
<b>Net cash provided by (used in) operating activities</b>		<u>(421,010)</u>	<u>106,929</u>
<b>Cash flows from investing activities:</b>			
Purchase of tangible fixed assets		(2,464)	(100,780)
Receipts from sale of tangible fixed assets		135	-
Investment management costs accrued		-	-
Sale of fixed asset investments		<u>600,000</u>	<u>200,000</u>
<b>Increase / (Decrease) in cash and cash equivalents in the year</b>		<u>176,661</u>	<u>206,149</u>

Notes to the Cash Flow Statement

For the year ended 31 March 2022

1 Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2022	2021 as restated
	£	£
Net income/(expenditure) for the reporting period (as per the statement of financial activities)	(27,624)	460,894
Adjustments for:		
Depreciation charges	158,961	158,802
(Profit) / Loss on disposal of fixed assets	-	27
Amortisation charges	-	-
(Increase)/Decrease in debtors	(514,738)	(185,410)
(Increase)/ Decrease in stock	(677)	-
Increase / (Decrease) in creditors	(36,932)	(327,384)
Net cash provided by (used in) operating activities	(421,010)	106,929

2 Reconciliation of net cash flow to movement in net funds

	2022	2021 as restated
	£	£
Cash outflow / (inflow)	176,661	206,149
Movement in net funds	176,661	206,149
Net funds at 1 April 2021	1,507,412	1,301,263
Net funds at 31 March 2022	1,684,073	1,507,412

3 Analysis of net funds

	At 1 April 2021	Cashflow	At 31 March 2022
	£	£	£
Cash at bank and in hand	1,507,412	176,661	1,684,073
	1,507,412	176,661	1,684,073

**Notes to the Financial Statements**

**For the year ended 31 March 2022**

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**1 Accounting policies**

**Basis of preparing the financial statements**

The financial statements of the group and parent charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 October 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention with the exception of investments which are included at market value. The financial statements are presented in sterling which is the functional currency of the charity.

The statement of financial activities (SOFA) and balance sheet consolidate the financial statements of the Charity and its subsidiary undertakings. The results of the subsidiary undertakings are consolidated on a line by line basis.

The Charity is a company limited by guarantee. The members of the company include the trustees named in the report of the trustees. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Legacies and grants are recognised in the Statement of Financial Activities when they become receivable and it is reasonably certain that they will be received and can be measured with sufficient reliability. Income tax is recoverable monthly on completion of the documentation. Income is deferred only when the Charity has to fulfil conditions before becoming entitled to it. Gifts in kind are included at valuation, with the exception of food where the total involved is not material. Goods donated for resale are included as income when sold. No amounts are included in the financial statements for services donated by volunteers.

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

The expenses of operating the Charity shops including depreciation of fixed assets employed in the shops relate entirely to fundraising. Also included in fundraising are separately identifiable expenses incurred at the main hospice building and in local support groups in connection with specific fundraising activities.

**Tangible fixed assets**

All assets costing more than £5,000 are capitalised.

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

**Notes to the Financial Statements**

**For the year ended 31 March 2022**

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**1 Accounting policies (continued)**

Freehold Land:	NIL
Freehold Buildings:	Between 2% and 4% per annum of cost
Leasehold Improvements:	10% per annum of cost
Equipment:	Between 10% and 50% per annum of cost
Fixtures and Fittings:	Between 4% and 20% per annum of cost
Motor Vehicles:	Between 17% and 20% per annum of cost

**Investments**

Fixed asset investments and shares are included at market value at the balance sheet date.

Investment property is shown at most recent valuation.

The Statement of Financial Activities includes the net gains and losses arising on revaluations and disposals throughout the year.

**Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**Creditors**

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

**Financial instruments**

The Group only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Pension costs and other post-retirement benefits**

The Group contributed to the personal pension plans of 79 (2020: 89) of its employees. The pension cost charge represents contributions for the period payable to by the Group. Superannuation employers' contributions are paid for employees remaining in the NHS pension scheme.

**Notes to the Financial Statements**

**For the year ended 31 March 2022**

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**1 Accounting policies (continued)**

**Operating leases**

Rentals applicable to operating leases are charged to the SOFA on a straight line basis over the term of the lease.

**Taxation**

The Company is a registered charity and consequently there is no liability to taxation. The subsidiary companies are subject to UK Corporation Tax on profits not covenanted to the parent charity.

**Government grants**

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received. A grant that specifies performance conditions is recognised in income when the performance conditions are met. Where a grant does not specify performance conditions it is recognised in income when the proceeds are received or receivable. A grant received before the recognition criteria are satisfied is recognised as a liability.

**Judgements and key sources of estimation uncertainty**

In the application of the Group's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods. The trustees do not believe that there are any estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities.

**Going concern**

The trustees assess whether the use of going concern is appropriate i.e whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the Group to continue as a going concern. The trustees make this assessment in respect of a period of at least one year from the date of authorisation for issue of the financial statements.

The Covid-19 pandemic had a significant impact on the operations of the Group. The Group was forced to close all of its retail shops and cancel a number of fundraising events. The trustees and management reviewed and monitored the situation. The Group has received government support and funding via Hospice UK, the Coronavirus Job Retention Scheme (furlough) and retail grants. Budgets have been revised to reflect the changes in income streams and are being reviewed regularly. The trustees are reviewing all areas of the organisation to assess ongoing cost savings.

The trustees have concluded that the Group has adequate resources to continue in operational existence for the foreseeable future and there are no material uncertainties about the Group's ability to continue as a going concern, thus they continue to adopt the going concern basis of accounting in preparing the financial statements.

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**2 Donations and Legacies**

	<b>2022</b>	<b>2021</b>
		<b>as restated</b>
<b>GROUP</b>	<b>£</b>	<b>£</b>
Donations	53,449	544,116
Legacies	1,029,655	749,022
Remembrance gifts	143,249	157,094
Gift Aid and GAYE	122,817	192,838
Regular and other donations	553,522	216,250
	<u>1,902,692</u>	<u>1,859,320</u>
	<b>2022</b>	<b>2021</b>
		<b>as restated</b>
<b>CHARITY</b>	<b>£</b>	<b>£</b>
Donations	53,449	544,116
Legacies	1,029,655	749,022
Remembrance gifts	143,249	157,094
Gift Aid and GAYE	122,817	192,838
Regular and other donations	553,522	216,250
	<u>1,902,692</u>	<u>1,859,320</u>

Legacy income includes £150,000 which has been restricted for future building acquisitions.

**3 Other Trading Activities**

Queenscourt Hospice Enterprises Limited, a wholly owned subsidiary company, operates lotteries. The Charity owns the issued share capital of 2 fully paid shares of £1 each (2021: 2 shares)

Queenscourt Hospice Retail Limited, a wholly owned subsidiary company, manages the charity shops. The Charity owns the issued share capital of 92,000 fully paid shares of £1 each. (2021: 92,000 shares).

An analysis of Group fundraising income and expenditure is shown below:

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**3 Other Trading Activities (continued)**

	<b>Retail 2022</b>	<b>Lottery 2022</b>	<b>Support Groups and General Fundraising 2022</b>	<b>Group Total 2022</b>	<b>Group Total 2021</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Income	434,678	420,284	82,213	937,175	804,425
Covenant Income	-	-	447,127	-	-
Recharges to Subsidiary	-	-	41,004	-	-
Other Income	467	-	-	467	521
<b>Total Fundraising Income</b>	<b>435,145</b>	<b>420,284</b>	<b>570,344</b>	<b>937,642</b>	<b>804,946</b>
Coronavirus Grants	16,001	-	-	16,001	218,846
Insurance claims	121,854	-	-	121,854	69,986
Deposit Interest	-	1	-	1	1
<b>Sub total</b>	<b>573,000</b>	<b>420,285</b>	<b>570,344</b>	<b>1,075,498</b>	<b>1,093,779</b>
Fundraising Trading Costs	(344,555)	(160,408)	(312,905)	(812,829)	(830,105)
Recharges from Parent	(10,044)	(30,960)	-	-	-
Covenanted to Charity	(218,210)	(228,917)	-	-	-
<b>Net Profit</b>	<b>191</b>	<b>-</b>	<b>257,439</b>	<b>262,669</b>	<b>263,674</b>
Tax charge	-	-	-	-	(8,588)
<b>Profit after Tax</b>	<b>191</b>	<b>-</b>	<b>257,439</b>	<b>262,669</b>	<b>255,086</b>
<b>Reserves as at 31 March 2022</b>	<b>191</b>	<b>13,766</b>			

The Retail subsidiary has generated income of £13,182 (2021: £13,105) from gift aided donations.

**4 Other income**

	<b>2022</b>	<b>2021</b>
<b>GROUP</b>	<b>£</b>	<b>£</b>
Covid grants (Unrestricted)	16,001	322,155
Insurance claims (Unrestricted)	121,854	69,986
NHSE Hospice UK (Restricted)	190,569	778,494
	<b>328,424</b>	<b>1,170,635</b>
<b>CHARITY</b>	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
Covid grants (Unrestricted)	-	103,309
NHSE Hospice UK (Restricted)	190,569	778,494
	<b>190,569</b>	<b>881,803</b>



**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**5 Investment Income**

	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
<b>GROUP</b>		
Interest income	<u>254,980</u>	<u>274,080</u>
<b>CHARITY</b>		
Interest income	<u>254,979</u>	<u>274,079</u>

**6 Income from charitable activities**

	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
<b>GROUP</b>		
Southport & Formby and West Lancashire CCG	821,079	821,078
Other External Funding	1,018,232	993,365
Medical Income, Course Fees and End of Life Training	<u>282,964</u>	<u>216,028</u>
Total	<u>2,122,275</u>	<u>2,030,471</u>

	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
<b>CHARITY</b>		
Southport & Formby and West Lancashire CCG	821,079	821,078
Other External Funding	1,018,232	993,365
Medical Income, Course Fees and End of Life Training	<u>282,964</u>	<u>216,028</u>
Total	<u>2,122,275</u>	<u>2,030,471</u>

Income for external services from the Clinical Commissioning Groups included £116,950 (2021: £116,950) provided to them by agreement.

The balance of £704,129 (2021: £704,128) represents a contribution of around 19% (2021: 19%) to the core costs of the Hospice including Queenscourt at Home.

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**7 Charitable activities costs**

	Direct Costs (see note 7)	Support Costs (see note 8)	2022	2021 as restated
	£	£	£	£
<b>GROUP</b>				
Day Services	759,767	31,388	791,155	848,020
Inpatient Services	2,242,453	41,812	2,284,265	2,316,967
Education	244,892	33,662	278,554	268,195
Queenscourt at Home	491,993	14,453	506,446	509,187
Queenscourt in Community	899,625	763	900,388	906,084
	4,638,730	122,078	4,760,808	4,848,453
<b>CHARITY</b>				
Day Services	759,767	30,128	789,895	836,105
Inpatient Services	2,242,453	40,552	2,283,005	2,305,101
Education	244,892	32,402	277,294	268,193
Queenscourt at Home	491,993	13,193	505,186	509,236
Queenscourt in Community	899,625	763	900,388	906,084
	4,638,730	117,038	4,755,768	4,824,719

**8 Direct costs of charitable activities**

	2022	2021 as restated
	£	£
<b>GROUP</b>		
Staff costs	4,101,663	4,191,401
Premises	212,246	220,314
Communications	9,544	17,954
Postage and stationery	42,574	20,159
Other Expenses	26,294	14,727
Nursing Supplies	19,625	54,443
Food	25,001	25,573
Cleaning and Laundry	28,284	29,821
Patient Transport	92	15
Vehicle Expenses	249	1,021
Other Professional Fees	16,150	16,805
Depreciation	157,008	157,206
	4,638,730	4,749,439

Notes to the Financial Statements (continued)

For the year ended 31 March 2022

8 Direct costs of charitable activities (continued)

	2022	2021 as restated
	£	£
<b>CHARITY</b>		
Staff costs	4,101,663	4,169,605
Premises	212,246	219,804
Communications	9,544	17,954
Postage and stationery	42,574	20,159
Other Expenses	26,294	14,727
Nursing Supplies	19,625	54,443
Food	25,001	25,573
Cleaning and Laundry	28,284	29,821
Patient Transport	92	15
Vehicle Expenses	249	1,021
Other Professional Fees	16,150	16,805
Recharge ex Lottery	-	1,253
Depreciation	157,008	157,206
	<u>4,638,730</u>	<u>4,728,386</u>

9 Support Costs

	Human Resources	Governance costs	Totals
	£	£	£
<b>GROUP</b>			
Day Services	17,194	14,193	31,387
Inpatient Services	27,618	14,193	41,811
Education	19,469	14,194	33,663
Queenscourt at Home	260	14,194	14,454
Queenscourt in Community	763	-	763
	<u>65,304</u>	<u>56,774</u>	<u>122,078</u>

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**9 Support Costs (continued)**

Support costs, included in the above, are as follows:

	Day Services	Inpatient Services	Education	Queenscourt at Home	Queenscourt in Community	2022 Total activities	2021 Total activities
	£	£	£	£	£	£	£
Training and IT Support	17,194	27,618	19,469	260	763	65,304	38,001
Wages	9,737	9,737	9,738	9,738	-	38,950	41,820
Auditors' remuneration	2,537	2,537	2,538	2,538	-	10,150	11,550
Auditors' remuneration for non-audit work	660	660	660	660	-	2,640	3,875
Bank charges	1,259	1,259	1,258	1,258	-	5,034	3,768
	<u>31,387</u>	<u>41,811</u>	<u>33,663</u>	<u>14,454</u>	<u>763</u>	<u>122,078</u>	<u>99,014</u>

	Human Resources	Governance costs	Totals
	£	£	£
<b>CHARITY</b>			
Day Services	17,194	12,934	30,128
Inpatient Services	27,618	12,934	40,552
Education	19,469	12,933	32,402
Queenscourt at Home	260	12,933	13,193
Queenscourt in Community	763	-	763
	<u>65,304</u>	<u>51,734</u>	<u>117,038</u>

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**9 Support Costs (continued)**

Support costs, included in the above, are as follows:

	Day Services	Inpatient Services	Education	Queenscourt at Home	Queenscourt in Community	2022 Total activities	2021 Total activities
	£	£	£	£	£	£	£
Training and IT Support	17,194	27,618	19,469	260	763	65,304	38,001
Wages	9,737	9,737	9,738	9,738	-	38,950	39,139
Auditors' remuneration	1,562	1,562	1,563	1,563	-	6,250	11,550
Auditors' remuneration for non-audit work	375	375	375	375	-	1,500	3,875
Bank charges	1,259	1,259	1,258	1,258	-	5,034	3,768
	30,128	40,552	32,402	13,193	763	117,038	96,333

**10 Net income/(expenditure)**

**GROUP**

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
Auditors' remuneration	10,150	15,910
Auditors' remuneration for non-audit work	2,640	3,875
Depreciation - owned assets	158,961	158,802
Rentals – operating lease – Property	82,545	71,398
Rentals - operating lease - Equipment	2,290	2,785

**CHARITY**

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
Auditors' remuneration	6,250	11,550
Auditors' remuneration for non-audit work	1,500	3,875
Depreciation - owned assets	157,007	157,206
Rentals – operating lease – Property	82,545	71,398
Rentals - operating lease	2,290	2,785

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

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**11 Trustee's remuneration and benefits**

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**Trustees' expenses**

No Council members received re-imbursed expenses (2021: £NIL).

**12 Staff costs**

<b>GROUP</b>	<b>2022</b>	<b>2021 as restated</b>
	<b>£</b>	<b>£</b>
Wages and salaries	3,939,966	3,960,528
Social security costs	334,861	351,858
Other pension costs	328,935	334,157
	<hr/>	<hr/>
	4,603,762	4,646,543
	<hr/>	<hr/>
 <b>CHARITY</b>	 <b>2022</b>	 <b>2021 as restated</b>
	<b>£</b>	<b>£</b>
Wages and salaries	3,773,220	3,727,472
Social security costs	327,111	338,796
Other pension costs	313,359	327,887
	<hr/>	<hr/>
	4,413,690	4,394,155
	<hr/>	<hr/>

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**12 Staff costs (continued)**

The average monthly number of employees during the year was as follows:

<b>GROUP</b>	<b>Full time</b>	<b>Part time</b>	<b>Bank</b>	<b>Total 2022</b>	<b>Total 2021</b>
Medical	2	3	-	5	6
Nursing	24	40	10	74	77
Therapists	3	3	-	6	5
Catering	1	5	-	6	6
Housekeeping	-	6	1	7	7
Fundraising & administration	12	21	1	34	32
Education	3	8	-	11	8
Maintenance	1	-	-	1	1
Retail	5	3	7	15	15
Lottery	-	2	1	3	4
	<u>51</u>	<u>91</u>	<u>20</u>	<u>162</u>	<u>161</u>

<b>CHARITY</b>	<b>Full time</b>	<b>Part time</b>	<b>Bank</b>	<b>Total 2022</b>	<b>Total 2021</b>
Medical	2	3	-	5	6
Nursing	24	40	10	74	77
Therapists	3	3	-	6	5
Catering	1	5	-	6	6
Housekeeping	-	6	1	7	7
Fundraising & Administration	12	21	1	34	32
Education	3	8	-	11	8
Maintenance	1	-	-	1	1
	<u>46</u>	<u>86</u>	<u>12</u>	<u>144</u>	<u>142</u>

Staff numbers excludes 14 (2021: 11) Council members, all non-executive.

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	<b>2022</b>	<b>2021</b>
£60,000 - £70,000	1	4
£70,001 - £80,000	3	-
£80,001 - £90,000	-	1
£90,001 - £100,000	-	1
£100,001 - £110,000	1	-
£110,001 - £120,000	-	-
£120,001 - £130,000	1	1

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

The key management personnel comprises of the 3 Executive Directors being the Medical Director, the Director of Clinical Services and the Corporate Services Director with total employee benefit costs of £234,545 (2021: £255,919).

In addition, a great amount of time, the value of which is impossible to reflect in these financial statements, is donated by volunteers.

Along with a standard defined contribution scheme, the company operates an exempt approved defined benefit scheme, namely the National Health Superannuation Scheme. The assets of this scheme are held separately and contributions to the scheme are charged to the statement of financial activities so as to spread the cost of pensions over employees' working lives with the company. This scheme does not have a real pension fund, but as a statutory scheme, benefits are fully guaranteed by the Government. Contributions from both members and employers are paid to the Exchequer, which meet the cost of increasing benefits each year by the rate of inflation. This extra cost is not met by contributions from scheme members and employers, As a result of the nature of the scheme there are no separately identifiable assets and liabilities which can be identified as relating to Queenscourt Hospice therefore, as permitted by FRS102, the scheme has been accounted for as a defined contribution scheme.

The contributions to the superannuation scheme were substantially defrayed by the Clinical Commissioning Groups.

**13 Tangible fixed assets**

<b>GROUP</b>	<b>Freehold property</b>	<b>Fixtures &amp; fittings</b>	<b>Motor vehicles</b>	<b>Equipment</b>	<b>Totals</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Cost</b>					
At 1 April 2021	4,302,407	880,793	35,900	406,688	5,625,788
Additions	-	2,464	-	-	2,464
Disposals	-	(134)	(35,900)	-	(36,034)
At 31 March 2022	4,302,407	883,123	-	406,688	5,592,218
<b>Depreciation</b>					
At 1 April 2021	1,139,506	498,868	35,899	320,978	1,995,251
Charge for year	95,772	37,502	-	25,687	158,961
Eliminated on disposal	-	-	(35,899)	-	(35,899)
At 31 March 2022	1,235,278	536,370	-	346,665	2,118,313
<b>Net book value</b>					
At 31 March 2022	3,067,129	346,753	-	60,023	3,473,905
At 31 March 2021	3,162,901	381,925	1	85,710	3,630,537



**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**13 Tangible fixed assets (continued)**

<b>CHARITY</b>	<b>Freehold property</b>	<b>Fixtures &amp; fittings</b>	<b>Motor vehicles</b>	<b>Equipment</b>	<b>Totals</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Cost</b>					
At 1 April 2021	4,298,197	880,793	35,900	405,207	5,620,097
Additions	-	-	-	-	-
Disposals	-	(134)	(35,900)	-	(36,034)
At 31 March 2022	4,298,197	880,659	-	405,207	5,584,063
<b>Depreciation</b>					
At 1 April 2021	1,135,714	498,868	35,899	319,501	1,989,982
Charge for year	95,352	35,968	-	25,687	157,007
Eliminated on disposal	-	-	(35,899)	-	(35,899)
At 31 March 2022	1,231,066	534,836	-	345,188	2,111,090
<b>Net book value</b>					
At 31 March 2022	3,067,131	345,823	-	60,019	3,472,973
At 31 March 2021	3,162,482	381,925	1	85,706	3,630,114

Included in cost or valuation of land and buildings is freehold land of £30,000.

All tangible fixed assets are used for direct charitable purposes except for shop and lottery equipment which have net book values of £nil (2021: £421) and are used for fundraising purposes.

Notes to the Financial Statements (continued)

For the year ended 31 March 2022

14 Fixed asset investments

GROUP

	Shares in group undertakings	Listed investments	Totals
	£	£	£
<b>Market value</b>			
At 1 April 2021	-	6,596,989	6,596,989
Disposals	-	(600,000)	(600,000)
Revaluations	-	508,560	508,560
At 31 March 2022	-	6,505,549	6,505,549
<b>Net book value</b>			
At 31 March 2022	-	6,505,549	6,505,549
At 31 March 2021	-	6,596,989	6,596,989

CHARITY

	Shares in group undertakings	Listed investments	Totals
	£	£	£
<b>Market value</b>			
At 1 April 2021	92,002	6,596,989	6,688,991
Disposals	-	(600,000)	(600,000)
Revaluations	-	508,560	508,560
At 31 March 2022	92,002	6,505,549	6,597,551
<b>Net book value</b>			
At 31 March 2022	92,002	6,505,549	6,597,551
At 31 March 2021	92,002	6,596,989	6,688,991

There were no investment assets outside the UK.

Notes to the Financial Statements (continued)

For the year ended 31 March 2022

<b>15</b>	<b>Investment property</b>		
	<b>GROUP</b>		<b>Totals</b>
			<b>£</b>
	<b>Market value</b>		
	At 1 April 2021		1,295,000
	Revaluations		75,000
			<u>1,370,000</u>
	At 31 March 2022		<u>1,370,000</u>
	<b>Net book value</b>		
	At 31 March 2022		<u>1,370,000</u>
	At 31 March 2021		<u>1,295,000</u>
	<b>CHARITY</b>		<b>Totals</b>
			<b>£</b>
	<b>Market value</b>		
	At 1 April 2021		1,295,000
	Revaluations		75,000
			<u>1,370,000</u>
	At 31 March 2022		<u>1,370,000</u>
	<b>Net book value</b>		
	At 31 March 2022		<u>1,370,000</u>
	At 31 March 2021		<u>1,295,000</u>
<b>16</b>	<b>Debtors: Amounts falling due within one year</b>		
	<b>GROUP</b>	<b>2022</b>	<b>2021</b>
			<b>as restated</b>
		<b>£</b>	<b>£</b>
	Trade and other debtors	239,112	150,911
	Prepayments and accrued income	676,811	242,867
	Income tax recoverable	11,567	16,098
	VAT reclaim	16,185	19,061
		<u>943,675</u>	<u>428,937</u>

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**16 Debtors: Amounts falling due within one year (continued)**

<b>CHARITY</b>	<b>2022</b>	<b>2021 as restated</b>
	<b>£</b>	<b>£</b>
Amounts owed by group undertakings	136,175	91,829
Trade debtors	239,112	150,911
Prepayments and accrued income	651,272	237,154
Income tax recoverable	11,567	16,098
VAT reclaim	16,185	19,061
	<u>1,054,311</u>	<u>515,053</u>

**17 Creditors: Amounts falling due within one year**

<b>GROUP</b>	<b>2022</b>	<b>2021 as restated</b>
	<b>£</b>	<b>£</b>
Trade and other creditors	125,480	157,391
Accruals and deferred income	<u>312,244</u>	<u>317,269</u>
	<u>437,724</u>	<u>474,659</u>

<b>CHARITY</b>	<b>2022</b>	<b>2021 as restated</b>
	<b>£</b>	<b>£</b>
Trade and other creditors	106,657	19,736
Accruals and deferred income	<u>238,213</u>	<u>305,892</u>
	<u>344,870</u>	<u>325,628</u>

**18 Leasing agreements**

**Lessee**

Minimum lease payments under non-cancellable operating leases fall due as follows:

<b>GROUP/ CHARITY</b>	<b>Land &amp; Buildings</b>		<b>Other operating leases</b>	
	<b>2022 £</b>	<b>2021 £</b>	<b>2022 £</b>	<b>2021 £</b>
Expiring:				
Within one year	82,067	23,957	2,290	2,784
Between two and five years	53,100	2,025	926	2,764
	<u>135,167</u>	<u>25,982</u>	<u>3,216</u>	<u>5,548</u>

Notes to the Financial Statements (continued)

For the year ended 31 March 2022

18 Leasing agreements (continued)

**Lessor**

The operating leases represent leases of properties to third parties. These leases are negotiated over terms between 6 months and 1 year. There are options for both parties to extend the lease terms.

At the reporting end date the charity had contracted with tenants for the following minimum lease payments:

GROUP	2022 £	2021 as restated £
Expiring: Within one year	51,450	51,450
	51,450	51,450

19 Analysis of net assets between funds

GROUP	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds as restated £
Fixed assets	3,473,905	-	3,473,905	3,630,537
Investments	7,875,549	-	7,875,549	7,891,989
Current assets	2,423,678	205,820	2,629,498	1,937,422
Current liabilities	(437,724)	-	(437,724)	(474,659)
	13,335,408	205,820	13,541,228	12,985,289
<b>CHARITY</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>2022 Total funds £</b>	<b>2021 Total funds as restated £</b>
Fixed assets	3,472,973	-	3,472,973	3,630,114
Investments	7,967,551	-	7,967,551	7,983,991
Current assets	2,224,503	205,820	2,430,323	1,681,751
Current liabilities	(344,870)	-	(344,870)	(325,628)
	13,320,157	205,820	13,525,977	12,970,228

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**20 Movement in funds**

**Designated Funds**

Designated Funds represent a part of the Unrestricted Funds that have been set-aside by the Trustees for specific purposes, these being:

**Tangible Fixed Assets** This is required in order to fund future depreciation charges.

**Budget Deficit** This is to provide cover for the forthcoming year's forecast deficit with the exception of depreciation charges which are included within tangible fixed assets.

**Capital Investment** This is to provide funds for both committed and planned capital investment with the exception of where the Charity are holding any restricted funds for this purpose.

**Contingency** This comprises funds set aside in the event that any future organisational restructure may require non-recurring expenditure.

<b>GROUP</b>	<b>At 1 April 2021 as restated</b>	<b>Net movement in funds</b>	<b>Transfers between funds</b>	<b>At 31 March 2022</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Unrestricted funds</b>				
General fund	7,334,909	410,385	57,141	7,802,435
Designated Fund				
- Tangible Fixed Assets	3,630,114	-	(157,141)	3,472,973
- Budget Deficit	950,000	-	100,000	1,050,000
- Capital Investment	10,000	-	-	10,000
- Contingency	1,000,000	-	-	1,000,000
	12,925,023	410,385	-	13,335,408
<b>Restricted funds</b>				
Restricted funds	60,266	145,554	-	205,820
<b>Total funds</b>	12,985,289	555,939	-	13,541,228

Notes to the Financial Statements (continued)

For the year ended 31 March 2022

20 Movement in funds (continued)

CHARITY	At 1 April 2021 as restated	Net movement in funds	Transfers between funds	At 31 March 2022
	£	£	£	£
<b>Unrestricted funds</b>				
General fund	7,319,848	410,195	57,141	7,787,184
Designated Fund				
- Tangible Fixed Assets	3,630,114	-	(157,141)	3,472,973
- Budget Deficit	950,000	-	100,000	1,050,000
- Capital Investment	10,000	-	-	10,000
- Contingency	1,000,000	-	-	1,000,000
	12,909,962	410,195	-	13,320,157
<b>Restricted funds</b>				
Restricted funds	60,266	145,554	-	205,820
<b>Total funds</b>	12,970,228	555,749	-	13,525,977

Net movement in funds, included in the above are as follows:

GROUP	Incoming resources	Resources expended	Gains and losses	Movement in funds
	£000	£'000	£'000	£'000
<b>Unrestricted funds</b>				
Unrestricted funds	5,204,544	(5,377,722)	583,563	410,385
	5,204,544	(5,377,722)	583,563	410,385
<b>Restricted funds</b>				
Restricted funds	341,469	(195,915)	-	145,554
<b>Total funds</b>	5,546,013	(5,573,637)	583,563	555,939

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**20 Movement in funds (continued)**

<b>CHARITY</b>	<b>Incoming resources</b>	<b>Resources expended</b>	<b>Gains and losses</b>	<b>movement in funds</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Unrestricted funds</b>				
Unrestricted funds	4,699,390	(4,872,758)	583,563	410,195
<b>Restricted funds</b>				
Restricted funds	341,469	(195,915)	-	145,554
<b>Total funds</b>	5,040,859	(5,068,673)	583,563	555,749

An analysis of Restricted Funds is shown below.

	<b>Opening balance</b>	<b>Income</b>	<b>Capital Expenditure</b>	<b>Revenue Expenditure</b>	<b>Closing balance</b>
	<b>£</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>
Equipment	2,109	-	-	-	2,109
Others	2,784	300	-	(405)	2,679
Staff Benevolent Fund	673	100	-	(641)	132
Grounds, Furniture, Man Shed	2,729	-	-	-	2,729
Education Fund	39,362	-	-	(2,639)	36,723
Compassionate Communities Training	10,000	-	-	-	10,000
Child Bereavement Services	2,609	-	-	(1,407)	1,202
Fixtures & Fittings	-	500	-	(254)	246
Bed Capacity/ Community Support	-	190,569	-	(190,569)	-
Bequest for purchase of a property for Retail or for generating rental income	-	150,000	-	-	150,000
	60,266	341,469	-	(195,915)	205,820

**Equipment:**

This fund relates to monies received for the purchase of equipment for all areas of the Hospice.

**Others:**

Other service funds represent monies received for the provision of specific Hospice services.



**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

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**20 Movement in funds (continued)**

Staff Benevolent Fund:

This fund relates to donations given specifically of the benefit of staff.

Grounds, Furniture, Man Shed:

This fund relates to funds received for the purchase and maintenance of garden equipment/furniture for the Hospice.

Education Fund:

This fund is used to support staff in learning new skills, increase knowledge and skillsets to better meet the needs of the communities and the Hospice.

Compassionate Communities Training:

This fund relates to training and supporting Compassionate Community Connectors who support the wellbeing of their community through compassionate conversations and encouraging social connections.

Child Bereavement Services:

This fund is for supporting children who have suffered loss and their parents/carers through counselling, group work and individual therapy.

Fixtures & Fittings:

This fund relates to monies received for the purchase of fixtures and fittings for the Hospice.

Bed Capacity & Community Support:

The NHSE awarded funding to allow the hospice to make available bed capacity and community support from December 2021 to March 2022 to provide support to people with complex needs in the context of the COVID-19 situation.

Bequest for purchase of a property for Retail or for generating rental income:

This fund is specifically for the purchase of retail property with the object of reducing the amount spent on renting such property or the purchase of retail or residential property for the purposes of generating income.

**21 Contingent liabilities**

The Charity has undertaken to repay any legitimate claims in respect of the donated unclaimed client monies/ bequests of £4,799 (Hodge Halsall £15, Cook & Talbot £1,032 and Coyne Learmonth £3,752) (2021: Nil)

**22 Contingent assets**

Within the year there were material contingent assets of £296,535 (2021: £nil) ) in respect of legacies to which the charity has a future right to income, but which are contingent upon certain legal processes completing in a future period. As such, the probability and measurement of these legacies is not reliable enough to provide in full for these assets at this point in time.



**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

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**24 Related party transactions (continued)**

**Queenscourt Hospice Enterprises Limited (QHE)**

During the year, recharges of £10,044 (2021 £10,032) were made to Queenscourt Hospice Enterprises Limited, a subsidiary company of Queenscourt Hospice, in respect of allocated costs.

QHE covenanted £228,917 (2021 £255,600) to Queenscourt Hospice throughout the year. At the year-end £35,446 (2021 £33,254) remained outstanding.

At the year end an additional amount of £9,710 (2021 £16,460) was due from QHE. In total, QHE owed Queenscourt Hospice £45,156 (2021 £49,714).

**25 Donated goods**

The Charity shops income figure included donated goods and the Council considers it appropriate to include them in shop income rather than donations.

**26 Drugs**

Southport & Formby Clinical Commissioning Group contributed £30,537 (2021: £29,321) towards drugs supplied by Southport and Ormskirk NHS Trusts.

**27 Prior period adjustment**

	<b>2021</b>
	<b>£</b>
Reserves as originally stated	12,868,852
Prior period adjustment:	
Holiday pay adjustment	(79,600)
Accrued legacy's	196,037
	<u>12,985,289</u>

Prior period adjustments have been identified and adjusted for in respect of the following balances:

Holiday pay accrual – to account for the accrued element of holiday entitlement not taken by employees at the year end in accordance with the accounting standard FRS 102. An adjustment was required to restate accruals and deferred income and salary costs, reducing the surplus generated in the prior financial period.

Accrued legacies – to account for the legacies notified, probable and measurable at the prior balance sheet date and which were received in the current financial period, in accordance with the Statement of Recommended Practice (1 October 2019). An adjustment was required to restate prepayments and accrued income and legacy income, increasing the surplus generated in the prior financial period.

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**Prior financial year – as restated**

<b>GROUP</b>	<b>Note</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>Total 2021 £</b>
<b>Income and Endowments from</b>				
Donations and legacies		1,823,810	35,510	1,859,320
Charitable activities		2,030,471	-	2,030,471
Other trading activities		804,946	-	804,946
Investment income		274,080	-	274,080
Other Income – including Coronavirus grants and Insurance claims		392,141	778,494	1,170,635
<b>Total income</b>		<b>5,325,448</b>	<b>814,004</b>	<b>6,139,452</b>
<b>Expenditure on</b>				
Raising funds		830,105	-	830,105
Charitable Activities		4,066,677	781,776	4,848,453
<b>Total expenditure</b>		<b>4,896,782</b>	<b>781,776</b>	<b>5,678,558</b>
<b>Net incoming / (outgoing) resources before other gains and losses</b>		<b>428,666</b>	<b>32,228</b>	<b>460,894</b>
Net gains/(losses) on investments		1,173,918	-	1,173,918
<b>Net Income /(Expenditure)</b>		<b>1,602,584</b>	<b>32,228</b>	<b>1,634,812</b>
<b>Taxation</b>		<b>(8,588)</b>	<b>-</b>	<b>(8,588)</b>
<b>Transfers between funds</b>		<b>57,290</b>	<b>(57,290)</b>	<b>-</b>
<b>Net movement in funds</b>		<b>1,651,286</b>	<b>(25,062)</b>	<b>1,626,224</b>
<b>Reconciliation of Funds</b>				
<b>Total funds brought forward</b>		<b>11,273,737</b>	<b>85,328</b>	<b>11,359,065</b>
<b>Total Funds Carried Forward</b>		<b>12,925,023</b>	<b>60,266</b>	<b>12,985,289</b>

**Continuing operations**

All income and expenditure has arisen from continuing activities.

A separate statement of financial activities for the Charity alone is shown with comparative figures for the previous year.

The notes form part of these financial statements.

**Notes to the Financial Statements (continued)**

**For the year ended 31 March 2022**

**Prior financial year – as restated**

<b>CHARITY</b>	<b>Note</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>Total 2021 £</b>
<b>Income and Endowments from</b>				
Donations and legacies		1,823,810	35,510	1,859,320
Charitable activities		2,030,471	-	2,030,471
Other trading activities		513,765	-	513,765
Investment income		274,079	-	274,079
Other Income		103,309	778,494	881,803
<b>Total income</b>		<b>4,745,434</b>	<b>814,004</b>	<b>5,559,438</b>
<b>Expenditure on</b>				
Raising funds		327,850	-	327,850
Charitable Activities		4,042,943	781,776	4,824,719
<b>Total expenditure</b>		<b>4,370,793</b>	<b>781,776</b>	<b>5,152,569</b>
<b>Net incoming / (outgoing) resources before other gains and losses</b>		<b>374,641</b>	<b>32,228</b>	<b>406,869</b>
Net gains/(losses) on investments		1,173,918	-	1,173,918
<b>Net Income /(Expenditure)</b>		<b>1,548,559</b>	<b>32,228</b>	<b>1,580,787</b>
<b>Taxation</b>		<b>-</b>	<b>-</b>	<b>-</b>
<b>Transfers between funds</b>		<b>57,290</b>	<b>(57,290)</b>	<b>-</b>
<b>Net movement in funds</b>		<b>1,605,849</b>	<b>(25,062)</b>	<b>1,580,787</b>
<b>Reconciliation of Funds</b>				
<b>Total funds brought forward</b>		<b>11,304,113</b>	<b>85,328</b>	<b>11,389,441</b>
<b>Total Funds Carried Forward</b>		<b>12,909,962</b>	<b>60,266</b>	<b>12,970,228</b>

**Continuing operations**

All income and expenditure has arisen from continuing activities.

The notes form part of these financial statements.